



TENA BOARD MEETING

Monday, March 24, 2008 – 1:00 PM CDT

**Metro Nashville Government Southeast Office Building
Green Hills Auditorium
1417 Murfreesboro Pike
Nashville, TN**

[to view the agenda, click here](#)



'9-1-1 ON THE HILL'

**Tuesday, March 25th, 2008
8:00 am**

The Tennessee State Capitol is located on Charlotte Avenue between 6th and 7th Avenues in Nashville. I-24, I-40 and I-65 have signs indicating the exits to be used for the State Capitol.

Parking: Individuals visiting the Capitol are asked to use the metered spaces around the Capitol complex or any of the public parking lots in the downtown area

Many of the rules and regulations that affect our ECD's and PSAP's begin "on the hill", so this is your opportunity to speak with your legislators and make them aware of the issues that are important to your local agencies. We have seen where our opinion does matter to our lawmakers and this is where you can speak with them personally and let them know.

We ask that you wear your agency's shirt or your TENA shirt and **MEET US IN LEGISLATIVE PLAZA**

CONGRESS ENDORSES "NATIONAL 9-1-1 EDUCATION MONTH"

Washington, D.C., -- The U.S. House of Representatives last night, by a vote of 381-0, passed H. Res. 537 recognizing the importance of 9-1-1 education and directing the Administration to establish a National 9-1-1 Education Month. The resolution, sponsored by Congressional E9-1-1 Caucus Co-Chairs Reps. Anna Eshoo (D-CA) and John Shimkus (R-IL) and 56 House co-sponsors, puts Congress behind a national effort by seven national organizations dedicated to advancing public safety.

The seven organizations that have joined together to advance 9-1-1 education are:

- * the E9-1-1 Institute;
- * the National Emergency Number Association (NENA);
- * 9-1-1 For Kids(r);
- * the National Association of State 9-1-1 Administrators (NASNA);
- * the Association of Public-Safety Communications Officials International (APCO);
- * CTIA - The Wireless Association(r); and
- * COMCARE Emergency Response Alliance.

Each of the groups recently adopted similar resolutions establishing April as National 9-1-1 Education Month. They are calling upon public safety officials, schools, government officials, and industry leaders to engage in a national effort to educate children, seniors, and the general public about the importance of, and appropriate use of, 9-1-1. During the month of April, these organizations will conduct special outreach to build on existing state and local 9-1-1 education efforts in an attempt to raise the issue of 9-1-1 education to a national level. The groups praised the efforts of Representative Eshoo and Representative Shimkus for their consistent bi-partisan leadership in passing the resolution.

SENATE VOIP 9-1-1 BILL PASSES

After three years of hard work, the Senate passed S 428, the IP-Enabled Voice Communications and Public Safety Act. This is a companion bill to HR 3403, the 911 Modernization Act, that passed the House in December. This bill will be signed into law after a conference between the Senate and House.

As a reminder, the primary effects of S 428 bill are as follows:

- Requires VoIP companies to provide 9-1-1 and E9-1-1 in accordance with FCC Rules
- Provides liability parity for PSAPs, providers and their vendors equivalent to wireless and wireline for all communications services that are required by the FCC to provide 9-1-1/E9-1-1 (today and in the future) as well as for services that voluntarily provide information to PSAPs, in the absence of an FCC requirement, with approval from the appropriate state or local 9-1-1 governing authority
- Confirms state authority to impose and collect 9-1-1 fees from VoIP and wireless providers and requires the FCC to report annually on the status of the imposition and collection of 9-1-1 fees in the states, including if fees are being used for purposes not provided for in the statute adopting the fee
- Requires National 9-1-1 Program Office to produce a report to Congress within 270 days on migration to NG9-1-1, with focus on needed legislative/regulatory changes
- Amends ENHANCE 9-1-1 Act to make PSAP grant funds available for Phase II wireless upgrades and also for the "migration to an IP-enabled emergency network".
- Requires owners of E9-1-1 infrastructure to provide open access to VoIP providers for the completion of E9-1-1 service and authorizes FCC to delegate enforcement of this section to the states

PUBLIC SAFETY TELECOMMUNICATORS WEEK IN TENNESSEE

Don't wait to start making your plans for celebrating this week with your telecommunicators.

SezSew has t-shirts with this logo at a very reasonable cost. What a special way to honor your dispatchers. Don't wait though, because this will be a special order and will take time to manufacture and ship. Contact them at 731-285-2120 or 800-748-8669 or [visit their website](#).

Included below is a sample of a press release that you can send to your local media. If you would like a copy in "word" format, please send an e-mail to TENAAdmin@gmail.com

The week of April 13 - April 19, 2008 has been designated as "Public Safety Telecommunicator Week."

Every day, in all of our communities, dedicated public safety telecommunicators answer the calls for assistance and dispatch our local police, sheriff, ambulance, fire and rescue departments, facilitating the execution of emergency rescue and law-enforcement operations in all of our counties. They serve as the vital links within our cities, towns and counties, although rarely appreciated because they are not physically at the scene.

These dedicated men and women are more than anonymous voices on the telephone line. We rely on their knowledge and professionalism as they make critical decisions, obtain information, and quickly dispatch needed aid. Many people don't stop to think about the seemingly faceless individuals who answer the 9-1-1 calls until they experience actual emergencies themselves. In many instances, these telecommunicators make the difference between life and death.

Tennessee's public safety telecommunicators serve our citizens daily in countless ways. The work of these "unseen first responders" is invaluable in emergency situations, and each of these dedicated men and women deserves our heartfelt appreciation. This week honors the many telecommunication professionals who aid in the providing 9-1-1 emergency assistance to the citizens and visitors of Tennessee.



COMMUNICATIONS AT THE CROSSROADS



**2008 TENA
CONFERENCE**

23rd ANNUAL TENA CONFERENCE

September 14-17, 2008

This years Conference will be at the Music Road Hotel & Convention Center in Pigeon Forge. Not only are there 2 motels at this complex, there is a wider choice of hotels, restaurants and attractions nearby.

The "Call for Papers" have also been posted. If you know of a speaker that you would like to have as a presenter, let them know.

Go to the [TENA website](#) for reservation information; overflow hotels ; program information, etc .

The Music Road Hotel and the Music Road Inn have recently upgraded their reservation system. If you have secured reservations at these hotels, please be sure to confirm your reservations in an effort to avoid any confusion during check in.

Music Road Inn require you to present a Tennessee Department of Revenue Tax Exempt Certificate dated after July 2007, or Government Certificate, or 501-C-3 letter. Payment MUST be made via company check or company credit card to be classified tax exempt. Personal credit cards, personal checks or cash will NOT be accepted for tax exemption payment.

Please remember, if you need to cancel a reservation, please do so by August 18th. The Music Road Hotel and the Music Road Inn have a cancellation policy stating if you cancel your reservation after August 18th, you will be charged for the full reservation.

UPCOMING EVENTS

Be sure to check out and bookmark the TENA website. You'll find...

- useful links and resources for your ECD and Communication Centers
- Meeting dates
- State and National Conference information
- Regional training events
- Job Listings and RFP's

If you have any events or information that you would like to add, just send an email and we will include it.

27th NENA Annual 9-1-1 Conference & Trade Show
June 7-12, 2008 Tampa Bay, Florida
[for more information click here](#)

2008 Annual APCO Conference & Exposition
August 3-7, 2008, Kansas City, Missouri
[for more information click here](#)

SPECIAL NOTE

We are still experiencing problems with our domain name which may effect your bookmark for the TENA website. Until this issue is resolved, you can log into the website by following this link

www.geocities.com/~tena911/index.htm

Sorry for the inconvenience.